

Redressal of Complaints received during the period :	Mar-22													
Name of the Mutual Fund	Tata Mutual Fund													
Total Number of Folios	3521507													
Part A: Total complaints report (including complaints received through SCORES)														
Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the period	(b) No of complaints received during the period	Action on (a) and (b)										
				Resolved					Non Actionable*	Pending				
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months	
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0	0
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0	0	0
II C	Data corrections in Investor details	0	0	0	0	0	0	0	0	0	0	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	3	3	0	0	0	4	0	0	0	0	0	0
III F	Delay in allotment of Units	0	3	3	0	0	0	4	0	0	0	0	0	0
III G	Unauthorized Redemption	0	0	0	0	0	0	0	0	0	0	0	0	0
IV	Others	0	0	0	0	0	0	0	0	0	0	0	0	0
V	Others - Transaction related-Online	0	0	0	0	0	0	0	0	0	0	0	0	0
VI	Others - Transaction related-SIP/STP/SWP	0	3	3	0	0	0	1	0	0	0	0	0	0
VII	Others - Transaction related - General	0	3	2	0	0	0	14	0	1	0	0	0	0

Part C: Trend of monthly disposal of complaints (including complaints received through SCORES)

SN	Month	Carried forward from previous month	Received	Resolved*
1	2	3	4	5
1	Apr-21	3	6	7
2	May-21	2	4	6
3	Jun-21	0	11	10
4	Jul-21	1	12	9
5	Aug-21	4	12	11
6	Sep-21	5	19	22
7	Oct-21	2	7	7
8	Nov-21	2	11	13
9	Dec-21	0	5	2
10	Jan-22	3	1	4
11	Feb-22	0	7	7
12	Mar-22	0	12	11

Part D: Trend of annual disposal of complaints (including complaints received through SCORES)

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year
1	2	3	4	5
1	2017-18	4	438	437
2	2018-19	5	379	381
3	2019-20	3	191	194
4	2020-21	0	108	105
5	2021-22	3	107	109