

Redressal of Complaints received during	2020-2021
Name of the Mutual Fund	Tata Mutual Fund
Total Number of Folios (as on 31-Mar-21)	2234994

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the year	(b) No of complaints received during the year	Action on (a) and (b)										
				Resolved				Non Actionable*	Pending					
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months		
I A	Non receipt of Dividend on Units	0	4	2	0	2	0	0	0	0	0	0	0	0
I B	Interest on delayed payment of Dividend	0	0	0	0	0	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	14	13	0	1	0	0	0	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	1	0	1	0	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	2	1	1	0	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	8	8	0	0	0	0	0	0	0	0	0	0
II C	Data corrections in Investor details	0	0	0	0	0	0	0	0	0	0	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	20	20	0	0	0	0	0	0	0	0	0	0
IV	Others **	0	5	4	0	0	0	0	0	1	0	0	0	0
V	Others - Delay / Non Allotment of units	0	9	7	1	1	0	0	0	0	0	0	0	0
VI	Others - Transaction related - Online	0	23	20	0	1	0	0	0	2	0	0	0	0
VII	Others - Transaction related - SIP/STP/SWP	0	7	7	0	0	0	0	0	0	0	0	0	0
VIII	Others - Transaction related - General	0	15	15	0	0	0	0	0	0	0	0	0	0

**Tata Mutual Fund for FY 2020-2021 Complaints Summary:**

Particulars	Count
Total Complaints Received	108
Total Number of Folios	2234994
Percentage Complaints Against Folios	0.005%

# including against its authorized persons/ distributors/ employees. etc.

\*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

\*\* If others include a type of complaint which is more than 10% of overall complaint, provide that reason separately

Example : Complaint number from I A to III E is 1000 and Others alone is 500 and transmission linked complaints (within others) are 200 then provide Transmission as separate reason (V) along with all other parameters